



Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 336

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 14/9/2018.

I am pleased to be able to provide you with the following information:

1. *Does your Trust currently have a Transformation plan in place, if yes what time frame are you looking to implement this?*

The Trust is a complex blend of specialities and services with transformation happening within many of these areas at the same time. Recent major building transformation and service improvements can be seen by following the link:

<https://www.northamptongeneral.nhs.uk/About/Buildings-and-Service-Improvement/Major-Building-and-Service-Improvements.aspx>

A dedicated Changing Care PMO office within the Trust supports clinically led transformation targeted on upper quartile national performance across the breadth of services (as outlined in the NHSI Model Hospital). This is integrated annually with business planning in line with the strategic plans for the Trust which are described in our Annual Reports. Our Clinical Strategy can be seen at

<https://www.northamptongeneral.nhs.uk/About/Policies-Reports-and-strategies/Clinical-strategy/Downloads/Clinical-Strategy-on-a-page-2015-2020.pdf>

2. *Can I have a copy of your Transformation plan?*

Our transformation sits within the regional considerations for optimal use of the regional system resources available. Further information can be found at

<https://www.northamptongeneral.nhs.uk/About/Policies-Reports-and-strategies/Clinical-strategy/Sustainability-and-Transformation-Plan.aspx>

Fixing the Flow is a major current transformation that impacts on the whole Trust to support the optimal use of the right clinical approach for patients through

the emergency pathway at the right time in the right setting. Additional details can be found at:

<https://www.northamptongeneral.nhs.uk/Bulletin/2017/171030/Fixing-the-Flow.pdf>

Detailed information on areas of service transformation within the Trust beyond the major areas described is very expansive with many hundreds of service transformation improvements happening concurrently. The commercial nature of much of this information renders it confidential and not for disclosure. Communication and engagement on the changes for patients are designed and shared publically as part of the process of transformation.

Is the Trust