Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 459

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 22/11/2018.

I am pleased to be able to provide you with the following information:

1. *How many Tier 3 A&Es does your trust currently have? [Could you list each Tier 3 A&E and their specialty if any]*
   We have 1 Tier 3 department – Urgent Treatment Centre

2. *Who set up the Tier 3 A&Es?*
   . As it is co-located with the Emergency Department - this project was set up by Lead ED GP, a project manager and Nurse Manager.

   b. Are they run in partnership with an out-of-hours care provider like Care UK or Vocare?
   The Urgent Treatment Centre and Out of hours service are managed separately.

   c. Is there a contract in place for partnership? [Yes or No]
   No

   d. If yes, what is the expiry date of the contract?
   N/A

3. *What Patient Management Software system is used to document the details of an individual presenting at your Tier 3 A&E? [Please acknowledge that if different systems are used, which Tier 3 A&£ uses which system]*
   We use Symphony for the management of emergency patients and CAMIS is used as our PAS, for management of all patient details.

   b. Who is the provider of the Patient Management Software system?
   EMIS

   c. When does your current Patient Management Software contract expire?
   2026-01-01

   d. What is the annual cost for using your chosen Patient Management Software?
   To provide the information as requested, would be disclosing information which is commercially sensitive and could endanger the commercial interests of the Trust.

   e. With which other systems in your trust is the Patient Management Software interoperable with? [Please list all which are interoperable]

- o **Integrated with the Patient Administration System – CAMIS from EMIS**
- o **Integrated with the Requesting & Results software for pathology and radiology - ICE from Sunquest**
- o **Integrated with the Summary Care Record**
- o **Data Warehouse feeds in relation to Oncology patient details**

f.   *Does your Patient Management Software interoperate with any* Primary Care

Systems (e.g.SystemOne or EMIS Web)?
 No

g.   *Does your Patient Management Software interoperate with any Electronic Patient Record Systems within your trust or outside it? [Yes or No]*
 No

g1.   *If yes, which can you name the Electronic Patient Record Systems it interoperates with?*
 N/A

h.   *What does the Patient Management Software permit in terms of data sharing (push data / pull data)?*
- o ***Symphony received data from a number of systems such as CAMIS PAS, Data Warehouse***
- o ***System sends and receives data from ICE***

4.   *Which patient triage system is used in the Tier 3 A&E? [Please indicate if this is different from the Patient Management Software]*

N/A, as above

b. *When does the contract with your current provider expire?*
 N/A

c. *What is the annual cost for using your chosen patient triage system?*
 N/A

5. *Does your trust use a Patient-Level Resource Management Software?*
 No

b. *Who is the provider of the Patient-Level Resource Management Software?*
 N/A

c. *When does your current Patient-Level Resource Management Software contract expire?*
 N/A

d. *What is the annual cost for your chosen Patient-Level Resource Management Software?*
 N/A

e. *With which other systems in your trust is the Patient-Level Resource Management Software interoperable with? [Please list all which are interoperable]*

N/A

6. *Does your trust use a Staff Planning Software?*
Allocate erostering

   b. *Who is the provider of the Staff Planning Software?*
   Allocate erostering

   c. *When does your current Staff Planning Software contract expire?*
   2022-12-31

   d. *What is the annual cost for using your chosen Staff Planning Software?*
   To provide the information as requested, would be disclosing information which is commercially sensitive and could endanger the commercial interests of the Trust.

   e. *With which other systems in your trust is the Staff Planning Software interoperable with?*
   [Please list all which are interoperable]
   N/A

7. *How many Tier 2 A&Es does your trust currently have?*
   [Could you list each Tier 2 A&E and their specialty if any]

   Clarification is required on what it meant by ''Tier 2 A&E',

   b. *Does the Tier 2 A&E have a Patient Management Software system? [Yes or No]*
   All emergency and triage beds should be managed through Symphony until the patient is formally admitted.

   If yes, please answer the following questions

   b1. *Who is the provider of the Patient Management Software?* **N/A**

   b2. *When does your current Patient Management Software contract expire?* **N/A**

   b3. *What is the annual cost for using your chosen Patient Management Software?* **N/A**

   b4. *With which other systems in your trust is the Patient Management Software interoperable with?* **N/A**