

Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 470

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 26/11/18.

I am pleased to be able to provide you with the following information:

Please see the attached completed as requested.

Regarding costs please note that this information is withheld under section 43(2) Commercial Interests Reason / Explanation

To provide the information as requested, would be disclosing information which is commercially sensitive and could prejudice the commercial interests of our suppliers. This information is therefore held exempt under section 43 of the FOI Act.

In relation to this exemption (known as a 'Prejudice' based exemption), as required, we have applied the Public Interest Test and have found that the public interest in withholding the information is greater than the public interest in disclosing the information.

## **Rostering FOI**

Please provide the information below, if it is not possible to provide the information requested due to the information exceeding the cost of compliance

limited identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the act, as to how i can refine my request.

Please provide information on the following rostering suppliers currently implemented at your organisation	Nursing and HCAs	Medical & Dental	AHPs	Scientific	Estates and Facilities	Admin & Clerical
Rostering Supplier	Allocate -	N/A	Allocate -	Allocate -	Allocate -	Allocate -
	Healthroster		Healthroster	Healthroster	Healthroster	Healthroster
Contract Start Date	01.01.2018		01.01.2018	01.01.2018	01.01.2018	01.01.2018
Contract End Date	31.12.2022		31.12.2022	31.12.2022	31.12.2022	31.12.2022
Annual Cost 17/18						
What framework was used	HealthTrust Europe		HealthTrust	HealthTrust	HealthTrust	HealthTrust
to procure the supplier?			Europe	Europe	Europe	Europe
What is the exit cost for	12 months notice of annual		12 months	12 months	12 months	12 months
leaving the framework the	fee anniversary		notice of	notice of annual	notice of annual	notice of annual
supplier was contracted from?			annual fee anniversary	fee anniversary	fee anniversary	fee anniversary
What percentage of	100%	0%	100%	100%	100%	100%
workforce are rostered on						
the system?						
Can staff self-roster on your platform?	No	N/A	Yes	Yes	Yes	Yes
Is the rostering system	Supplier	Supplier	Supplier	Supplier private	Supplier private	Supplier private
hosted:	private cloud	private cloud	private cloud	cloud	cloud	cloud
1. On-premise						
2. Supplier private cloud						
3. Microsoft Azure						
4. AWS (Amazon Web						
Services)						

Does the rostering system	No	No	No	No	No	No
have an open API?						
If yes to the above question, is it a bi-directional (two-way) interface?	N/A	N/A	N/A	N/A	N/A	N/A
What other 3rd party systems does the rostering application currently integrate to?	ESR	ESR	ESR	ESR	ESR	ESR
Does the rostering system integrate to ESR?	Yes	Yes	Yes	Yes	Yes	Yes

Are API's offered as part of the standard service/solution with your 3rd party provider or are these an additional fee?

If API's are an additional cost, what is the annual cost for API's from your rostering supplier?

Please answer the following questions on effective rostering/optimisation?	Response			
Do you use a rostering management information tool to ensure you are rostering effectively?	Yes			
If yes, who is the supplier?	Allocate - Healthroster			
What is the contract start date?	01.01.2018			
What is the contract end date?	31.12.2022			
What is the annual cost 17/18 for this service?				