

Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 538

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 11/01/19.

I am pleased to be able to provide you with the following information:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.
- 1. Contract Type: Managed or Maintenance –

Maintenance

2. Existing Supplier: Who is the current supplier? -

Maintel

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier. This information is withheld under section 43(2) Commercial Interests

Reason / Explanation

To provide the information as requested, would be disclosing information which is commercially sensitive and could prejudice the commercial interests of our suppliers. This information is therefore held exempt under section 43 of the FOI Act.

In relation to this exemption (known as a 'Prejudice' based exemption), as required, we have applied the Public Interest Test and have found that the public interest in withholding the information is greater than the public interest in disclosing the information.

- Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. –
 6500
- 5. Number of Sites: The number of sites, where equipment is supported by each contract. **1**
- 6. Hardware Brand: What is the hardware brand of the LAN equipment? Section 38 (1) (A): This exemption is applied as it would be likely to endanger the safety of the Trust. In this instance, releasing information about IT operating systems could put the Trust's cyber security at risk which is a risk to the health records of our patients and directly affects their physical health or safety.
- 7. Contract Description: Please provide me with a brief description of the overall contract. **Network Maintenance**
- 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include. –
- 1 Year
- 9. Contract Expiry Date: When does the contract expire? May 2019







- 10. Contract Review Date: When will the organisation is planning to review the contract? **Feb 2019**
- 11. Responsible Officer: Contact details including name, job title, contact number and email address? –

Head of Technology., It is not Trust practice to divulge the details for staff members below board level, however, we would be happy to forward on correspondence on your behalf.

If the LAN maintenance is included in-house please include the following information:

- 1. Hardware Brand: What is the hardware brand of the LAN equipment? Section 38 (1) (A): This exemption is applied as it would be likely to endanger the safety of the Trust. In this instance, releasing information about IT operating systems could put the Trust's cyber security at risk which is a risk to the health records of our patients and directly affects their physical health or safety.
- Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. –
 6500
- Number of Sites: Estimated/Actual number of sites the LAN covers. –
- 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? Head of Technology. It is not Trust practice to divulge the details for staff members below board level, however, we would be happy to forward on correspondence on your behalf.

If the contract is managed by a 3rd party e.g. Can you please provide me with

- 1. Existing Supplier: Who is the current supplier? N/A
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. -N/A
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers. N/A
- 4. Contract Type: Managed, Maintenance, Installation, Software N/A
- 5. Hardware Brand: What is the hardware brand of the LAN equipment? N/A
- 6. Contract Description: Please provide me with a brief description of the overall contract. N/A
- 7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include. -N/A
- 8. Contract Expiry Date: When does the contract expire? N/A
- 9. Contract Review Date: When will the organisation is planning to review the contract? N/A
- 10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address? –

N/A



