

Request under Freedom of Information Act 2000

**Request Ref: NGFOI 18/19: 616**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 13/02/2019.

*I require the organisation's to provide me with the following contract information relating to the following corporate software/enterprise applications:*

- A. *Enterprise Resource Planning Software Solution (ERP)*
  - B. *Primary Customer Relationship Management (CRM) Solution*
  - C. *Primary Human Resources (HR) and Payroll Software Solution*
  - D. *The organisation's primary corporate Finance Software Solution*
1. *Software Category: ERP, CRM, HR, Payroll, Finance*
  2. *Name of Supplier: Can you please provide me with the software provider for each contract?*
  3. *The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.*
  4. *Description of the contract: Please do not just state two to three words can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.*
- Please also include any modules included within the contract as this will support the categories you have selected in question 1.*
5. *Number of Users/Licenses: What is the total number of user/licenses for this contract?*
  6. *Annual Spend: What is the annual average spend for each contract?*
  7. *Contract Duration: What is the duration of the contract please include any available extensions within the contract.*
  8. *Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*
  9. *Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*
  10. *Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.*
  11. *Contact Details: I require the full contact details of the person within the organisation*

*responsible for this particular software contract (name, job title, email, contact number).*

**Unfortunately we are unable to provide you with the information requested:**

**Exemption Section 38 (1) (A) is applied as supplying this information would be likely to endanger the safety of the Trust. In this instance, releasing information about IT operating systems could put the Trust's cyber security at risk which is a risk to the health records of our patients and directly affects their physical health or safety.**