

Request under Freedom of Information Act 2000

**Request Ref: NGFOI 19/20: 106**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 24/05/2019.

I am pleased to be able to provide you with the following information:

*Please could you provide three answers to each separate question – the first covering the time period 1<sup>st</sup> October 2016 – 30<sup>th</sup> September 2017, the second covering the time period 1<sup>st</sup> October 2017 – 30<sup>th</sup> September 2018 and the third covering the time period 1<sup>st</sup> October 2018 – 31<sup>st</sup> March 2019.*

1. *Do you have streaming in place in your A+E department? (For each of the time periods specified.)*

**Yes, since approximately February 2017**

2. *Is the streaming service manned exclusively by GPs?*

**No**

3. *If it is not run exclusively by GPs, what other clinical staff run the service?*

**It is also manned by Advanced Nurse Practitioners and when there is a medical gap, Emergency Department middle grades also provide cover.**

4. *If there is a mix of GPs and non-GP clinicians running the service, what is the percentage of shifts that include a GP vs shifts that do not include a GP?*

**The service is run by senior doctors who have experience in urgent care, none of these staff members are fully qualified as a GP.**

5. *What are the opening hours of the streaming service?*

**8am until 11pm, 7 days a week**

6. *What was the overall number of patients that attended A+E?*

<b>01/10/2016 – 30/09/2017</b>	<b>117541</b>
<b>01/10/2017 – 30/09/2018</b>	<b>133140</b>
<b>001/10/2018 – 31/03/2019</b>	<b>67837</b>

7. *What number of those patients were seen through the A+E streaming service?*

**01/10/2016 – 30/09/2017    0**

**01/10/2017 – 30/09/2018 12894**  
**001/10/2018 – 31/03/2019 8147**

8. *What was the overall number of A+E patients who were admitted to hospital?*

**01/10/2016 – 30/09/2017 28191**  
**01/10/2017 – 30/09/2018 30889**  
**001/10/2018 – 31/03/2019 18198**

9. *What was the overall number of A+E patients who were redirected/referred to another service?*

**01/10/2016 – 30/09/2017 17586**  
**01/10/2017 – 30/09/2018 19965**  
**001/10/2018 – 31/03/2019 9866**

10. *What was the overall number of A+E patients who were discharged?*

**01/10/2016 – 30/09/2017 60229**  
**01/10/2017 – 30/09/2018 70249**  
**001/10/2018 – 31/03/2019 37416**

11. *What % of patients spent four hours or less in A+E?*

**01/10/2016 – 30/09/2017 85.47%**  
**01/10/2017 – 30/09/2018 87.07%**  
**001/10/2018 – 31/03/2019 82.33%**