

**Request under Freedom of Information Act 2000 – our ref: FOI 19/20\_450**

I write in response to your request under the Freedom of Information (FOI) Act.

*For each of the last 3 financial years (2019/18, 2018/17, 2017/16) how much have you spent on the following:*

- 2. Translation of written information for patients /carers*
  - 3. Translation services for patients/carers*
  - 4. Employment of translators*
  - 5. Employment of advocates for non-English speaking people*
- And*

**I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not collate the information to the granular level that you have requested as we commission a service from BigWord which includes interpreting and translation services, so we do not employ advocates or translators directly.**

*6) What are the three most common languages being translated?*

**Romanian  
Polish  
Russian**

**Team**