



Request under Freedom of Information Act 2000

**Request Ref: NGFOI 16/17: 162**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 23/06/16.

I am pleased that we are now able to provide you with a response to your request as shown below.

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**Response from Northampton General Hospital NHS Trust (NGH):**

1. What manufacturer telephone system are you using?  
**Avaya**
2. How many extensions are there on your telephone system?  
**6000**
3. Who maintains your telephone system?  
**Intrinsic technologies for the new Avaya VOIP service and Unify for the Analogue PBX**
4. When does your telephone system maintenance contract expire?  
**Renewed with Unify annually for the Siemens PBX and annually with Intrinsic technologies (end of May)**
5. Are you using Lync or Skype for Business  
**Skype**