



Request under Freedom of Information Act 2000

**Request Ref: NGFOI 16/17: 402**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 31/10/16.

I am pleased that we are now able to provide you with a response to your request as shown below.

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**Response from Northampton General Hospital NHS Trust (NGH):**

Question	Answer
How many Full Time Employees do you have?	3171
How many locations do you have?	1
Please confirm if you are in contract for a managed print service.	No
Does this include Multi-Functional Devices (MFDs) and printers?	Separate contract with Ricoh UK
Please confirm contract number and dates.	Ricoh fleet sits under CBC Y11171
Please confirm who the contract was awarded to.	Ricoh UK
Please confirm the name of the employee that is responsible for the management of the printer estate for your organisation.	Deputy Director of ICT
Please confirm if you currently reclaim the VAT on the managed service contract	n/a
Please confirm if you intend to go out to tender next time or call off an existing framework. If so, which one?	The Trust is currently reviewing its fleet following a new strategy to centralise the budget to ICT, following this we will be reviewing the market now the new CCS Framework RM3781 has been released – target Early 2017.
How many MFDs do you have?	245 (203 MFDs & 37 Desk Top)
What is the annual spend on MFDs – including lease costs, consumables, costs per click and service charges?	£428K £285,000 per annum split between lease and cost per copy charge.
How many printers do you have?	20
What is the annual spend on printers – including lease costs, consumables, costs per click and service charges?	This is included in the cost for MFD's
Please confirm the annual volumes of mono and colour prints.	Mono: 9156034 Col: 1422707
How much time a month does the IT team spend on printer queries from end users?	I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not hold the information that you have requested.

Do you have any mobile print capabilities?	Yes
Do you have any secure print capabilities?	Yes
What print management software do you use across the organisation?	Equitrac, used across the 85% of MFD fleet – target 100% by Early 2017