



Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 13

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 05/04/18.

I am pleased to be able to provide you with the following information.

1. *Please tell me whether the trust carries out routine identity checks on patients attending outpatient appointments to ascertain whether they are ordinarily resident in the UK.*

The Trust does not carry out routine identity checks on all patients attending outpatient appointments. Trust process is to ask new patients: “where have you lived for the last 6 months”. If departments are unsure as to status and whether they are ordinarily resident they will refer to the Overseas Officer.

2. *If yes, please answer the following questions:*
 - a) *Which patients undergo such checks? (– eg all those attending first appointment for a new care pathway)*
 - b) *Please state what forms of documentation they have to provide? (eg passports, proof of address)*

“Notification of attendance or treatment of Overseas visitor” form, ID cards (passport, driving licence, BRP, ID card), EHIC.

- c) *What happens if they cannot provide proof of being ordinarily resident?*

Patients are billed.

3. *Please also state how many Overseas Visitor Managers (OVMS) or Overseas Visitor Officers (OVOs) are employed by the trust (Please state as Full Time Equivalent)*

One

4. *Please state the highest bill which is still outstanding owed by an overseas visitor for a) 2017/18 to date and b)2016/17.*

2016/17	£14,197
2017/18	£13,508 (to end of Feb)

5. *In relation to question 4, please broadly state the nature of the treatment (eg ophthalmology, kidney dialysis, obstetrics) and the nationality of the patient, if known.*

General medicine in both cases

2016/17	Sri Lanka
2017/18	India