



Request under Freedom of Information Act 2000

Request Ref: NGFOI 17/18: 180

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 03/08/17.

I am pleased to be able to provide you with the following information:

1. *Since 1 January 2016, which debt collection agency/agencies has the Trust used to recover costs from chargeable overseas NHS patients?*

- CCI Legal Services Limited

2. *If the Trust contracted an agency/agencies to recover debts from chargeable overseas patients, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:*

i) What was the duration and value of this contract (including all extra fees, such as but not limited to commission fees and "no win, no fee" fees)?

- Duration of the contract is 1 year. There is no set value as commission is payable on collected income and referrals are variable, but spend in 2016/17 including all fees was £20K.

ii) What was the total value of all debts recovered, and the total value of chargeable overseas patients' debts recovered?

- £77K OSV is £32K

iii) What was the value of chargeable overseas patients' debts that were passed along to the agency/agencies but remain unrecovered?

- £150K

3. *If the Trust has sold chargeable overseas patients' debts onto an agency/agencies, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:*

i) What was the number and value of chargeable overseas patients' debts that were sold on?

- N/A

ii) At what rate were these debts sold on, as compared to their original value (please state a range if different debts were sold at different rates)?

- N/A

