

Request under Freedom of Information Act 2000

Request Ref: NGFOI 19/20: 236

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 31/07/2019.

I am pleased to be able to provide you with the following information:

1. *The job title of the most senior person in the Communications Department?*

Associate Director of Communications

2. *Number of whole time equivalent members of staff are there in the Communications Department?*

6.4

3. *Total pay budget for the Communications Department?*

£302,470

4. *Total non-pay budget for the Communications Department?*

£95,834

5. *Average open rates for staff email bulletins*

I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not collate the information that you have requested.

6. *Total annual attendance figures at internal staff briefings in 2018/19 (specifically briefings that were organised by the Communications Department)*

I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not collate the information that you have requested. The Trust does not collate this information for all internal staff briefings.

7. *Which of the following does the Communications Department report to the Board on a regular basis (yes or no answer):*

- | | |
|------------------------------------------------------------|------------------|
| <input type="radio"/> <i>Media coverage</i> | Yes |
| <input type="radio"/> <i>Social media activity</i> | Yes |
| <input type="radio"/> <i>Website activity</i> | Yes |
| <input type="radio"/> <i>Intranet activity</i> | Yes |
| <input type="radio"/> <i>Internal email open rates</i> | No |
| <input type="radio"/> <i>Attendance at staff briefings</i> | Partially |
| <input type="radio"/> <i>Video views</i> | Yes |
| <input type="radio"/> <i>Internal campaign performance</i> | Yes |

Please could you also let me know:

8. The % hand hygiene compliance at the trust in 2018/19

Month	Average Trust wide Hand Hygiene Percentage Compliance (Wards only)
April 2018	99.1%
May 2018	99.1%
June 2018	98.9%
July 2018	99.5%
August 2018	99.2%
September 2018	99.2%
October 2018	99.2%
November 2018	97.3%
December 2018	100%
January 2019	99.3%
February 2019	100%
March 2019	97.9%

9. The staff turnover rate at the trust in 2018/19

The staff turnover rate for 2018/19 was – 8.48%.