



Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 100

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 11/05/2018.

I am pleased to be able to provide you with the following information:

1. *Please state the full name of your Trust*
Northampton General Hospital (NGH) NHS Trust
2. *Please state which Soft FM service lines (if any) are outsourced such as:*

Patient Catering
Retail Catering
Cleaning
Ward Hostess
Portering
Security
Car parking
Reception
Helpdesk
Waste management – Outsourced – clinical waste, domestic waste and confidential waste
Ancillary services such as Pest Control, Window Cleaning, Hygiene Services, Grounds maintenance, linen and laundry

All of the above are outsourced.

Other – please specify
N/A

3. *Please state the site names where those services take place*
Northampton General Hospital
4. *Please state which company (s) holds which Soft FM service lines*
As below
5. *Please state the core contract start date and end date of your current Soft FM services.*

Waste, Clinical waste	start date 2017	end date 2022 *	Tradebe
Domestic waste:	start date 2014	end date 2019 *	Cawleys
Pest control:	start date 2015	end date 2020 *	Rentokil
Feminine hygiene:	start date 2016	end date 2019	PHS
Linen & Laundry:	start date 2017	end date 2022 *	Berendsen
Window cleaning:	To go out to tender this year.		

6. *Please state whether there are any provisions for contract extensions (including how many years and the extension terms). If yes, please state if the contract extension been awarded?*

There are provisions for contract extensions with certain contracts (identified by * above). None has been extended at this time

7. Please state the annual total value of each service line for the year 2017/18?

Your request for this information has been given careful consideration. However, the Trust is not able to give you the information because it is exempt from disclosure under Section 43(2) Commercial Interests. To provide the information as requested, would be disclosing information which is commercially sensitive and could endanger the commercial interests of the Trust.

8. At the end of the contract term, does the Trust intend to go to market to outsource the services again?

Yes

9. If not, what options will the Trust consider (such as reverting to an in house service delivery or establishing a wholly owned subsidiary of the Trust?)

N/A

10. If no Soft FM services are currently outsourced, is the Trust likely to consider outsourcing during the next 5 years?

Not on any agenda at this time