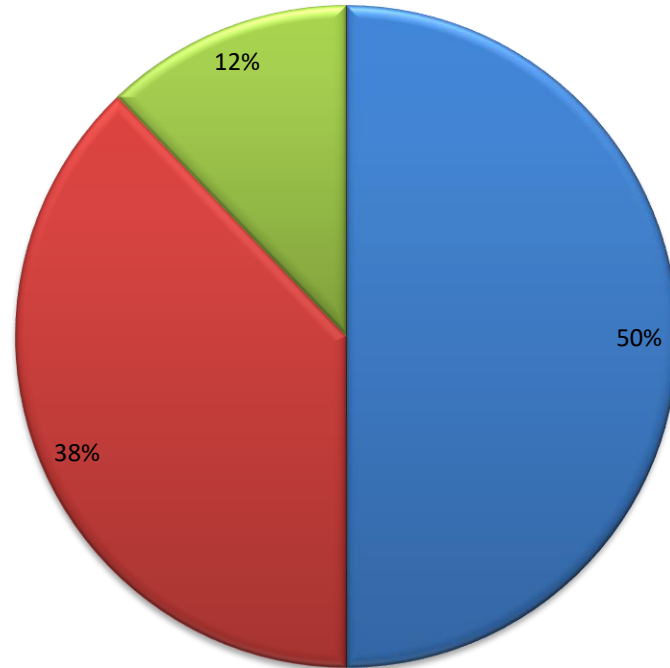


6-month Review Survey Results

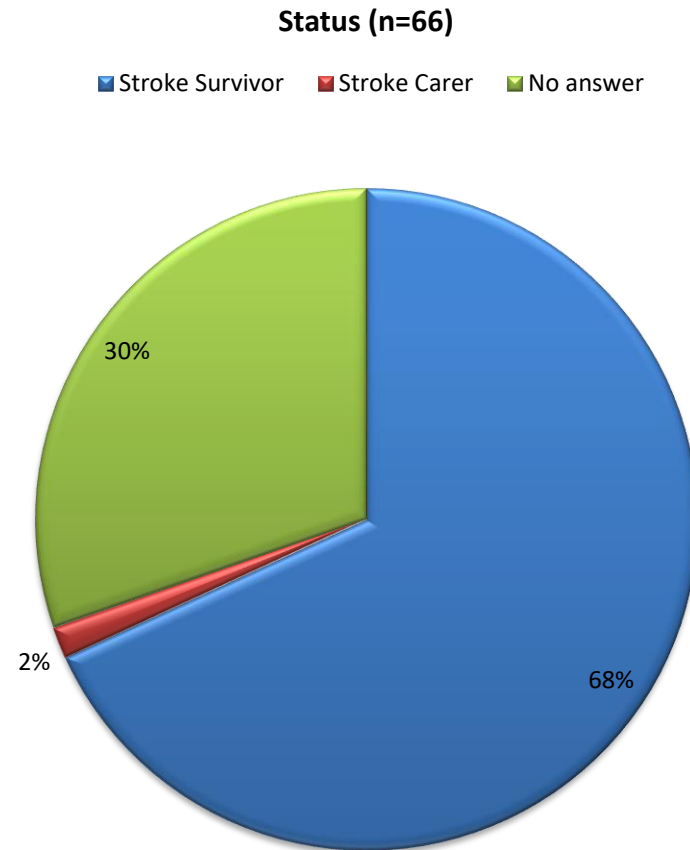
Gender

Gender (n=66)

Male Female No answer

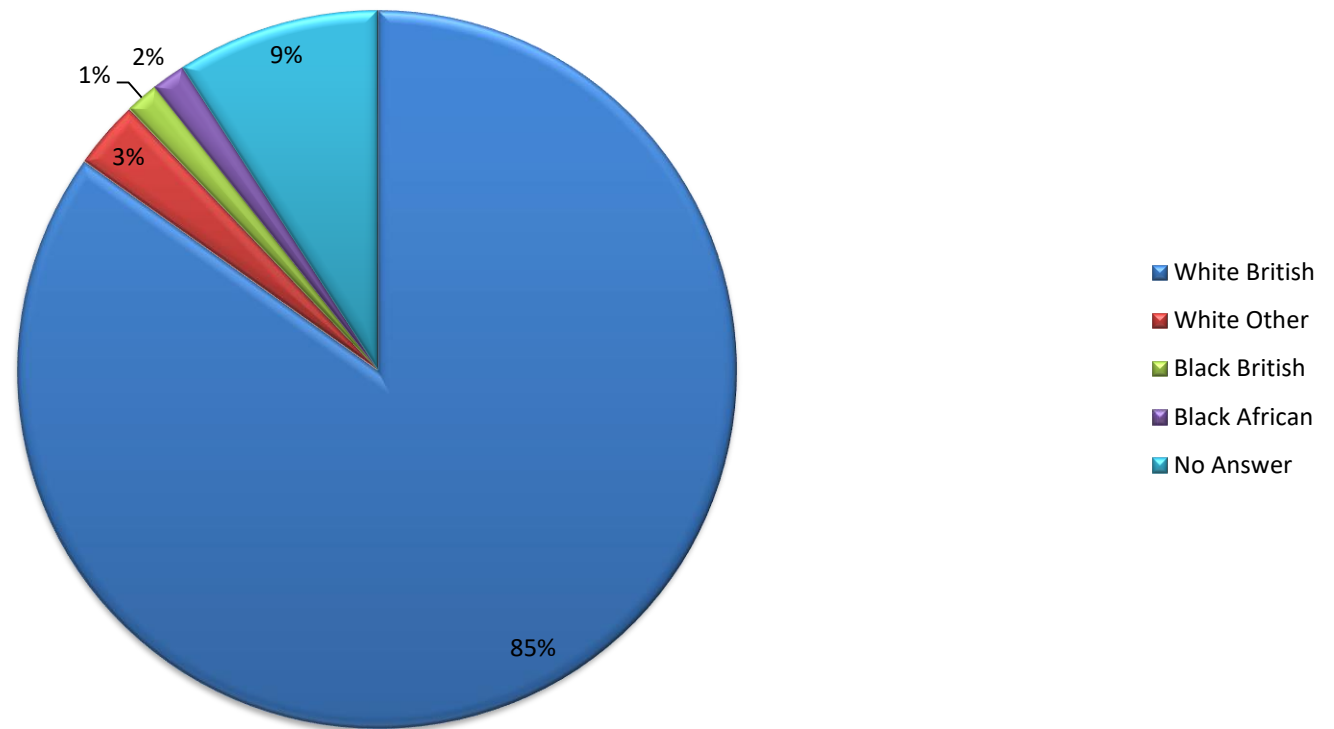


Status



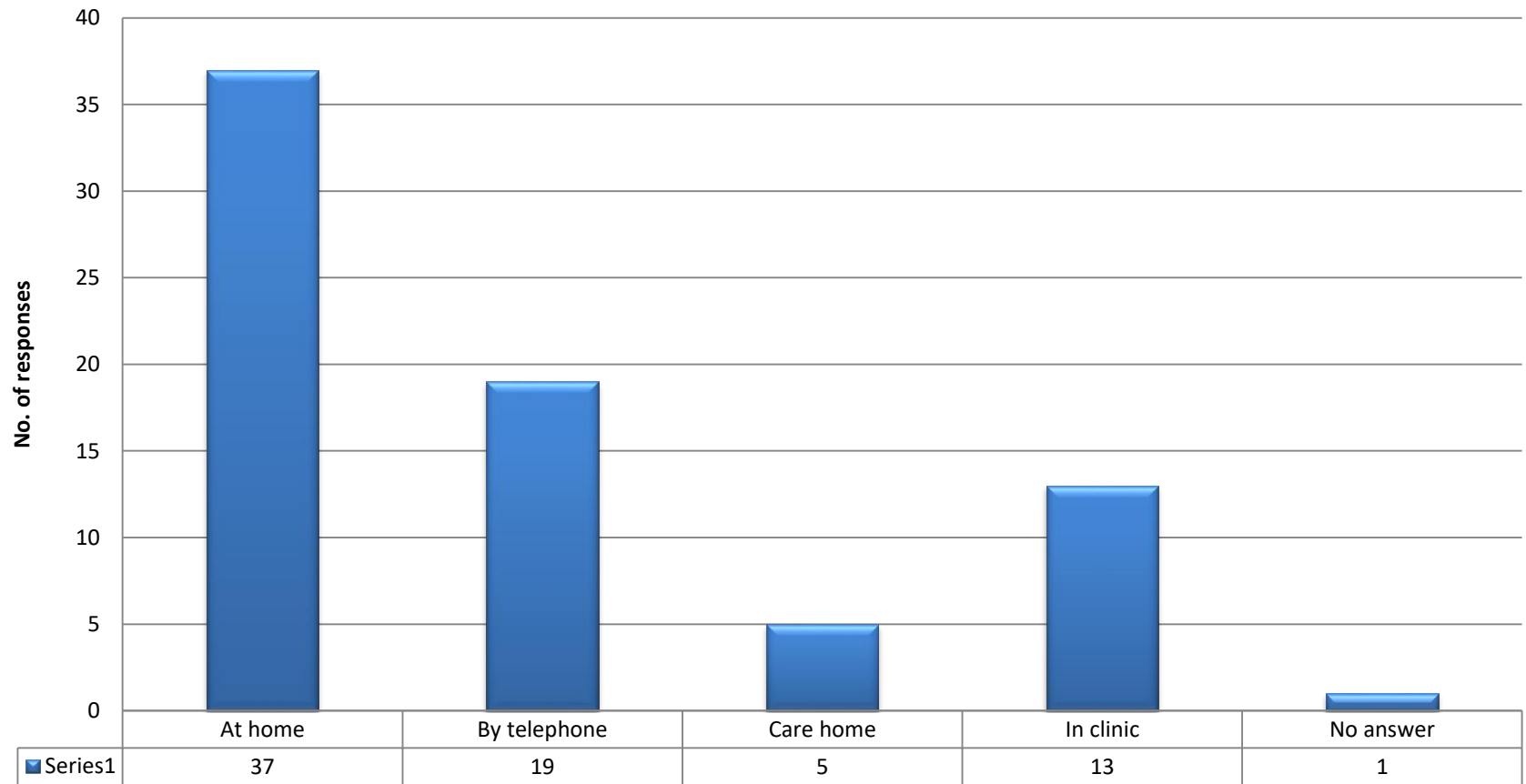
Ethnicity

Ethnicity (n=66)



Q.1

Q. 1 Review conducted (n=66)

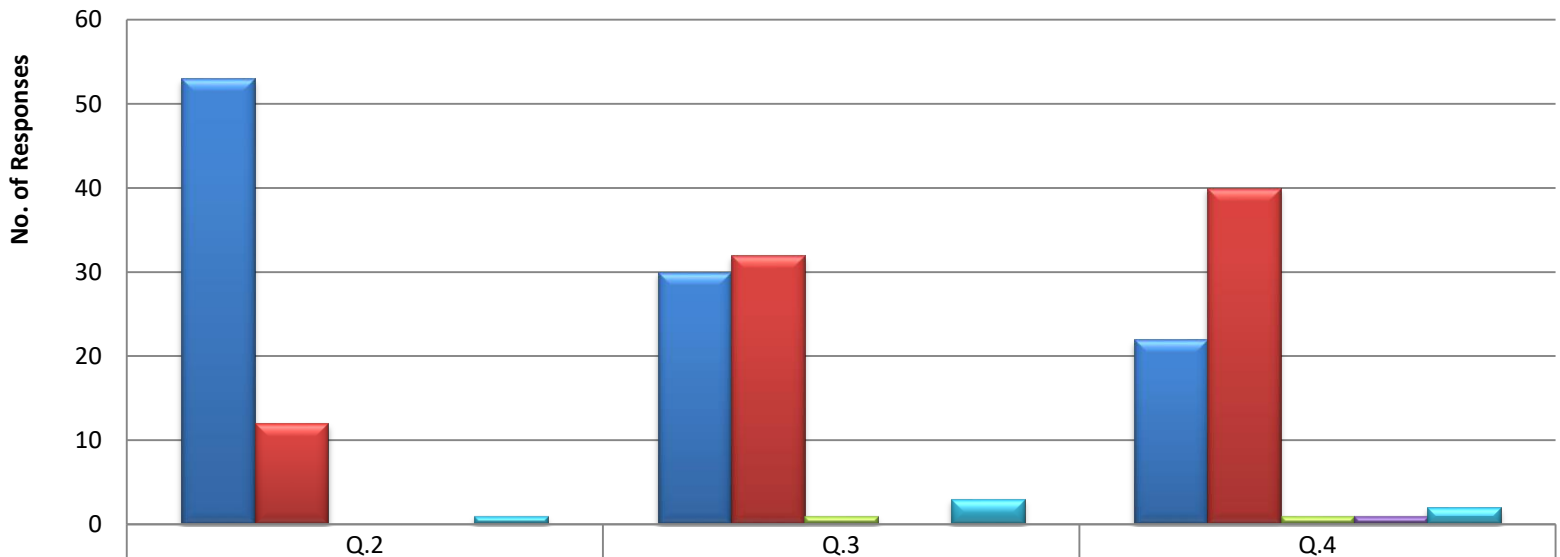


Q.2, 3 & 4

Q.2 Staff from the CST treated me with dignity and respect

Q.3 Overall I found my 6 month review useful

Q.4 I found the self-assessment questionnaire helped me to prepare for the review



Strongly agree	Q.2	53	Q.3	30	Q.4	22
Agree		12		32		40
Disagree		0		1		1
Strongly disagree		0		0		1
No Answer		1		3		2

Q.2. Comments – staff treated me with dignity and respect

- Ruth was a lovely lady and I consider myself lucky to have had her for my recovery
- Very understanding and patient
- All staff have always been very friendly, helpful and efficient.

Q.3 Comments – overall I found my 6MR useful

- made me realise how well I was progressing

Q.4 Comments –

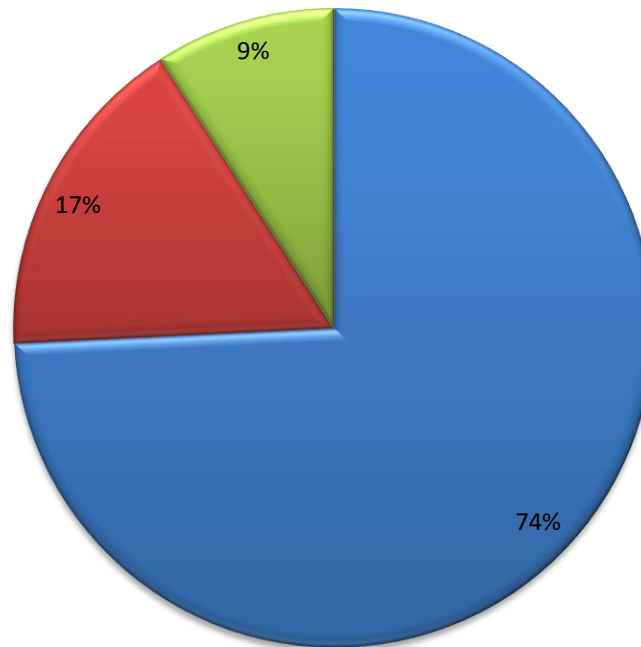
the self-ax questionnaire helped me to prepare

- However my dementia cause me problems
- Nice to be able to think stronger through rather than a direct question

Q.5

Q. 5 Do you feel any outstanding concerns you had were resolved with this review?
(n=66)

■ Yes ■ No ■ No answer



Q.5 Comments – outstanding concerns were resolved

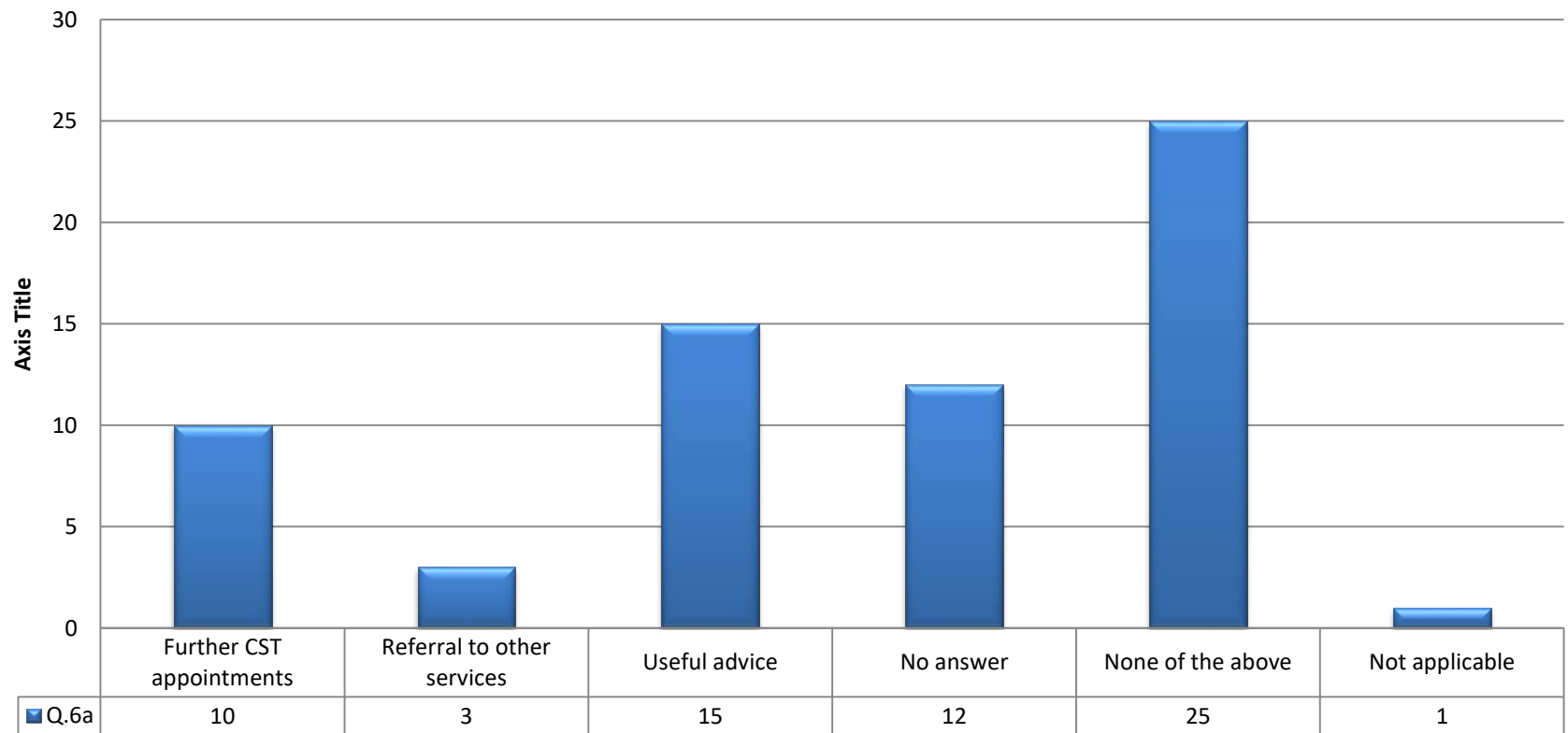
- any outstanding concerns I had/have are to be taken to the Doctor
- My BP is still giving me concern, memory and concentration, carer needs, medicine compliance. Wife has to distribute my meds as can't always get them out of containers and remember which is which
- Still unable to walk unaided and confined to my house
- some concerns were resolved

Q.5 cont...

- Pain management improved but is not resolved
- Mary continues to be concerned about lack of mobility which cannot be resolved by the review

Q.6a

**Q.6a After this review if identified, did you receive:
(n=66)**



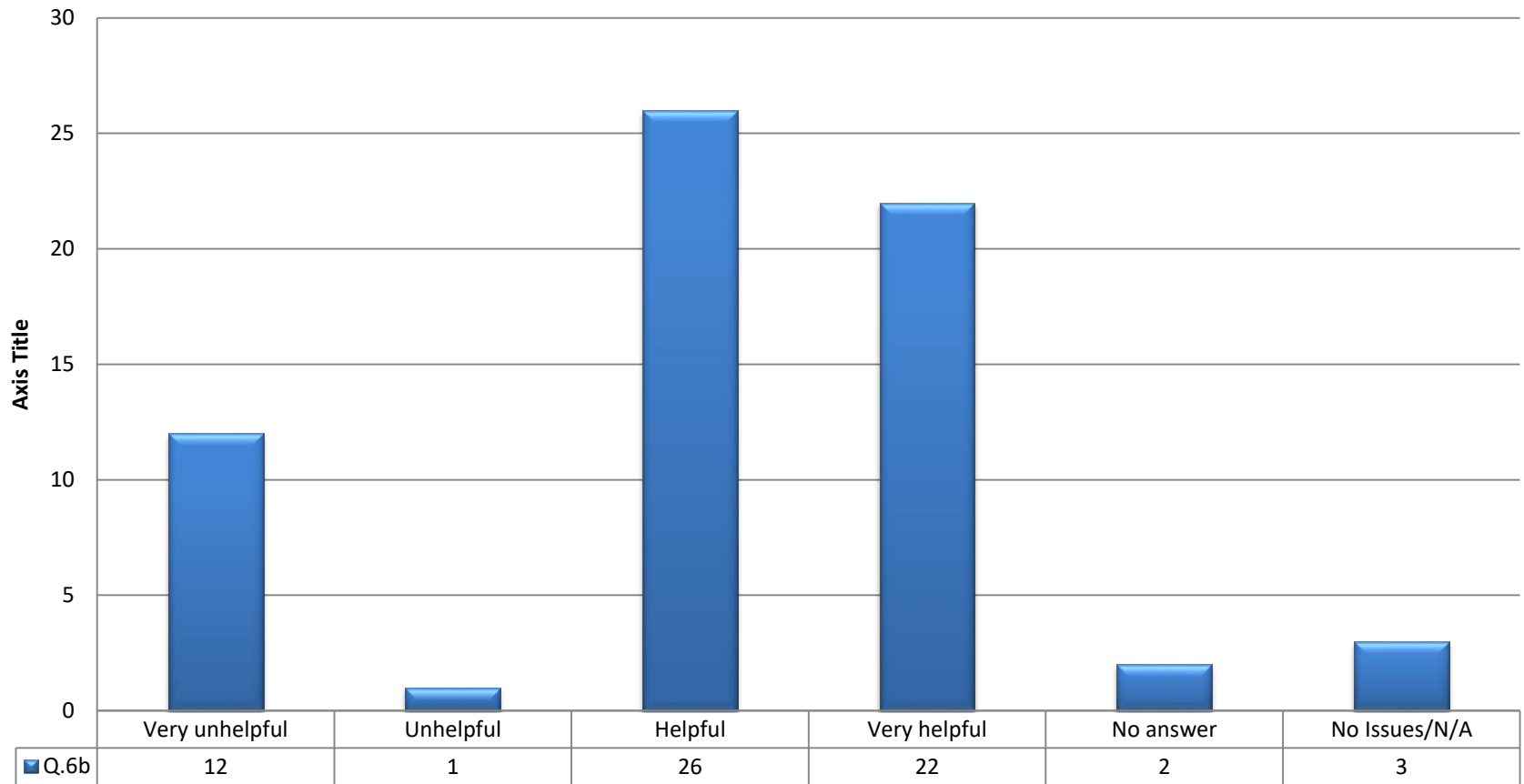
Q.6a Comment –

After this review, if identified, did you receive...

- Patient replied "no" to all
- More input and support

Q.6b

Q.6b How helpful was the support you received? (n=66)



Q.6b Comments – how helpful was the support you received

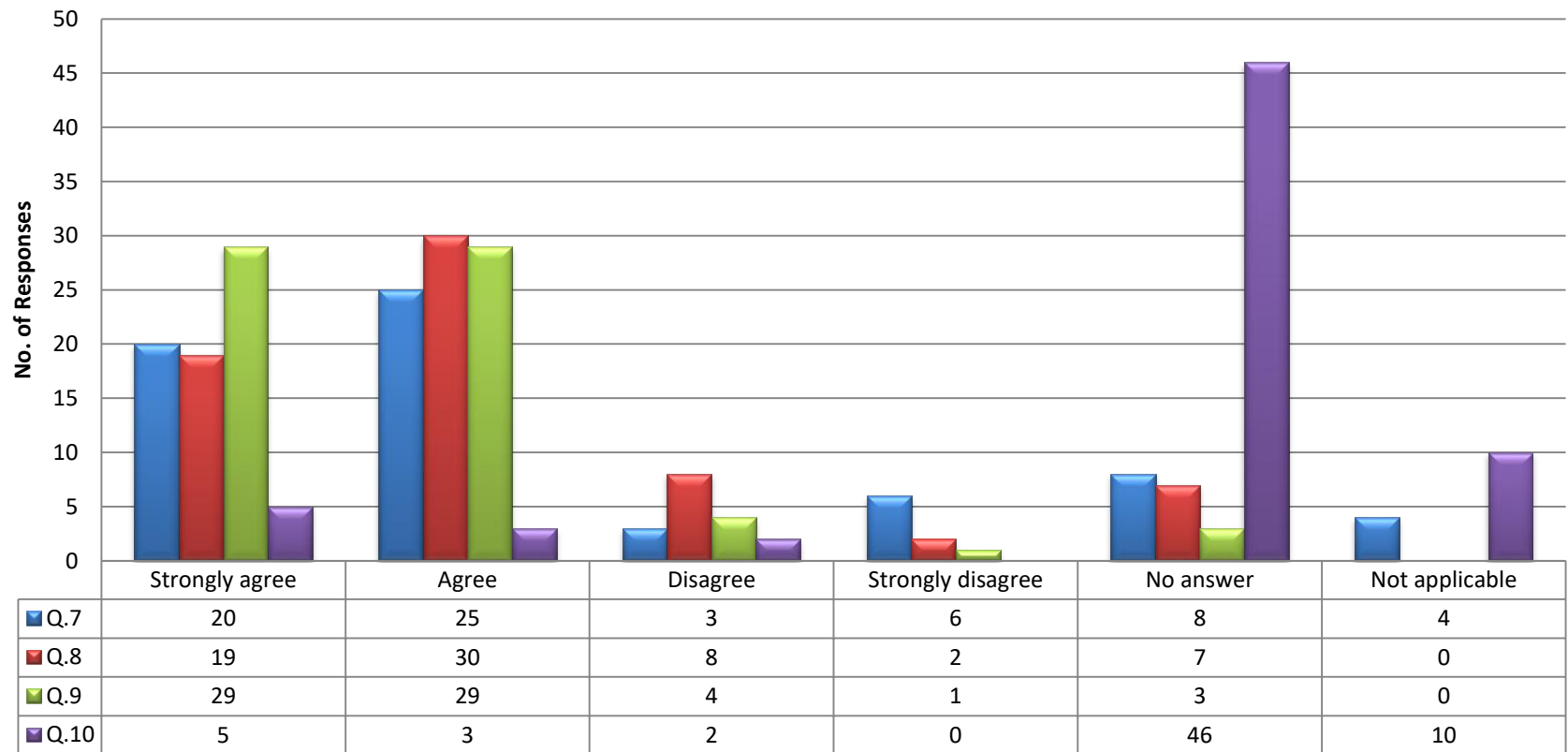
- Every member of the CST were very cheerful and extremely professional, kept my husband well informed
- Yet again, I could not fault Ruth and would like you to thank her for me
- (The question format changed in terms of which end of the scale was positive, which is likely to skew results)

Q.7, 8 & 9

Q.7 During the review process I received sufficient support with any psychological or wellbeing issues I may have

Q.8 I am now able to get on with my daily life without continued input from your service

Q.9 I was given appropriate information or advice on h



Q.7 Comments – during the r/v I received sufficient support with wellbeing or psychological needs

- I received sufficient support however I feel the need for further support in certain areas
- I had no real problems
- Impossible to achieve in one interview

Q.8 Comments – I am now able to get on with daily life without continued input from your service

- Still needs help in my daily living as I cant do other things on my own without assistance
- Walking still improving with your help and right arm could do with further treatment
- I still have medical attention which I hope will shortly discontinue
- As you know the stroke made my hand tremors worsen so still can't use my left hand very well for doing things like cutlery, writing doing up buttons and shaving etc

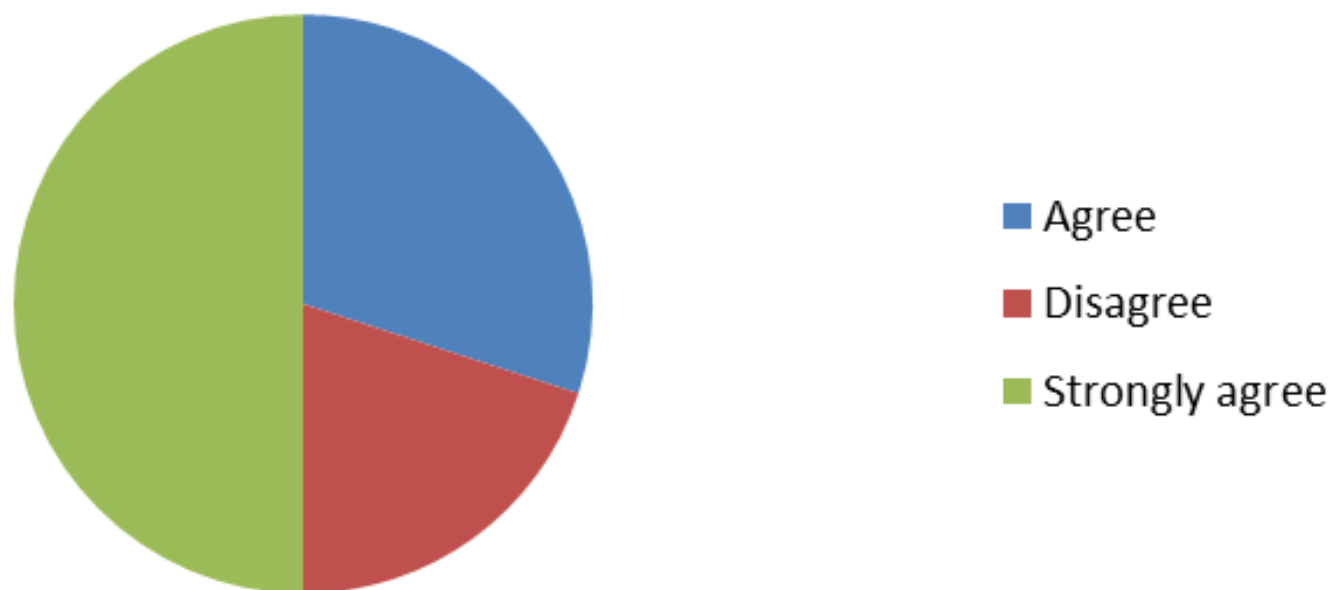
Q.8 cont...

- Numbness of hand and part of face continues to be a problem
- I will try and know if I need your help I can call
- I would appreciate further input from the service concerning fatigue, sexual changes, emotionalism, mobility
- Does my yearly health check (for 70 years) meaning the stock review is not necessary?

Q.9 Comments – I was given appropriate info or advice on how to prevent a stroke and stay healthy

- yes thanks to Ruth
- I do not remember getting this info. Overall I did struggle with understanding everything due to the language barrier even with how helpful everyone was. This is why it was important for my daughter Barbara to understand what was going on. To discuss please contact my daughter Barbara on...
- No suitable advice was offered to prevent future strokes happening

**I feel I have received enough support
from you with helping me to return
to some form of employment?**



Q. 10 Comments –

Only answer the following question if
you want to return to work following
your stroke

- I cannot go back to work as my speech has not improved at all and have my right arm seems dead and constant pain on my leg
- I was impressed with the help offered by the CST very happy with the service
- Please add to my medication Lamotrigine 2.5mg 4 times daily (No name supplied)

Other comments

- excellent service as above, it's a pity I could not have referred the service earlier by leaving the ?OCE(notified) (a little unreadable)
- very friendly conversation and excellent advise and support
- I am amazed at the amount of support and equipment I have received since my stroke, all credit to those concerned

Future Developments

- How is follow-up made effective?
- Discussion on how reviews are completed
 - Detail on prevention
 - Prognosis and acceptance (coaching)
 - Self-management
 - Difficult questions – sex, relationships etc

Summary

- Overall positive response
- Patients tend to highlight the residual problems – most of the comments were about this
- But no problem with the service – no negative comments except that follow was very unhelpful for 12 patients
- No problems highlighted with the psychological input