

**Pharmacy Plan 2022/23**

| **Area** | **Group Priority** | **Pharmacy Ethos** | **Objective** | **Measure** |
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| **Clinical effectiveness** | System and Partnerships | Safety | Review and update medicines management sections of intranet, considering opportunity for alignment across Group | Up to date, user friendly intranet pages available |
| **Safety & Training** | Patient | Patients firstSafety | Planning and delivering the roll out the national Medicines Safety Programme within the Trust | -Improving compliance to discharge standards (audit and Datix data)-Reducing the number of omitted medications with the reasons specified ‘other’ or ‘drug unavailable’-Audit % completion of ‘omitted doses’ Moodle package |
| **ASU** | Quality | SafetyQuality & Value | To produce and approve a Data Integrity document | -Completed document in use |
| **QA** | People | Enjoy workSupport each other | Complete risk assessment for capacity issues in QA and find new ways of working/staffing to bridge the shortfall | -New ways of working introduced-Reduction in risk score |
| **Clinical and MMT** | PatientQualitySystems & PartnershipsPeople | Quality & ValueSupport each other | To implement the Year 2 Dedicated Ward Pharmacy (DWP) plan to all areas, monitor and review the service provided* Embed new services (critical care/EAB/TB)
* Optimise data collection
 | -Recruitment completed for all areas-Data collected for all areas and used in the benefits realisation reports-Pharmacy teams embedded into Oncology, Critical Care, Theatres and allocated Medical ward teams-MMT in Oncology developed a link with ASU |
| **Stores** | Sustainability | Quality & Value | To amalgamate items on order to reduce the number of supplier deliveries per week  | -Supplier delivery log sheets-Scorecard |
| **Distribution** | QualityPatientSustainability | SafetyQuality & Value | Support the launch of Omnicell automated cabinets in Critical Care | -Cabinets in use-Reports developed-Training provided-User feedback |
| **Dispensary** |  People |  Support one another | Progress Band 4 development programme | -Band 4 development programme signed off and in use |
| **Office** | QualitySystems & PartnershipsSustainability | Quality & Value | Introduce the use of Medecator for AAH invoices to aid electronic invoicing | -Training completed-System in use |
| **Digital** | QualitySystems and PartnershipsPeoplePatientSustainability | Safety Quality & ValueSupport each other | Implementation of CMM pharmacy and ePMA systems* Build drug files & medicine database including order sentences and order-sets
* Testing of system
* Training of users on use of pharmacy & ePMA system
* Support the implementation of the ePMA system (floorwalking and switch from paper to electronic medication charts)
* Business continuity plan update
* Implementation of electronic processing of invoices
 | -Completion of order sentences/order-sets-Set-up of appropriate system decision support-Clinical configuration and set-up-Successful implementation-ePMA embedded into use in at least adult medicine, surgery and onc/haem wards-Reduction in omitted doses-Reduction in prescribing errors-Reduction in transcription errors |
| **Research** | QualityPeoplePatientSystems & Partnership | Patients first | Support the delivery of the academic strategy and develop a culture of research | -Trials operating-Metrics-Service feedback |
| **H&WB** | People | Support each otherEnjoy work | Review of Pharmacy ethos considering opportunity for Group alignment | Updated ethos launched and promoted |