

**Pharmacy Plan 2022/23**

| **Area** | **Group Priority** | **Pharmacy Ethos** | **Objective** | **Measure** |
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| **Clinical effectiveness** | System and Partnerships | Safety | Review and update medicines management sections of intranet, considering opportunity for alignment across Group | Up to date, user friendly intranet pages available |
| **Safety & Training** | Patient | Patients first  Safety | Planning and delivering the roll out the national Medicines Safety Programme within the Trust | -Improving compliance to discharge standards (audit and Datix data)  -Reducing the number of omitted medications with the reasons specified ‘other’ or ‘drug unavailable’  -Audit % completion of ‘omitted doses’ Moodle package |
| **ASU** | Quality | Safety  Quality & Value | To produce and approve a Data Integrity document | -Completed document in use |
| **QA** | People | Enjoy work  Support each other | Complete risk assessment for capacity issues in QA and find new ways of working/staffing to bridge the shortfall | -New ways of working introduced  -Reduction in risk score |
| **Clinical and MMT** | Patient  Quality  Systems & Partnerships  People | Quality & Value  Support each other | To implement the Year 2 Dedicated Ward Pharmacy (DWP) plan to all areas, monitor and review the service provided   * Embed new services (critical care/EAB/TB) * Optimise data collection | -Recruitment completed for all areas  -Data collected for all areas and used in the benefits realisation reports  -Pharmacy teams embedded into Oncology, Critical Care, Theatres and allocated Medical ward teams  -MMT in Oncology developed a link with ASU |
| **Stores** | Sustainability | Quality & Value | To amalgamate items on order to reduce the number of supplier deliveries per week | -Supplier delivery log sheets  -Scorecard |
| **Distribution** | Quality  Patient  Sustainability | Safety  Quality & Value | Support the launch of Omnicell automated cabinets in Critical Care | -Cabinets in use  -Reports developed  -Training provided  -User feedback |
| **Dispensary** | People | Support one another | Progress Band 4 development programme | -Band 4 development programme signed off and in use |
| **Office** | Quality  Systems & Partnerships  Sustainability | Quality & Value | Introduce the use of Medecator for AAH invoices to aid electronic invoicing | -Training completed  -System in use |
| **Digital** | Quality  Systems and Partnerships  People  Patient  Sustainability | Safety  Quality & Value  Support each other | Implementation of CMM pharmacy and ePMA systems   * Build drug files & medicine database including order sentences and order-sets * Testing of system * Training of users on use of pharmacy & ePMA system * Support the implementation of the ePMA system (floorwalking and switch from paper to electronic medication charts) * Business continuity plan update * Implementation of electronic processing of invoices | -Completion of order sentences/order-sets  -Set-up of appropriate system decision support  -Clinical configuration and set-up  -Successful implementation  -ePMA embedded into use in at least adult medicine, surgery and onc/haem wards  -Reduction in omitted doses  -Reduction in prescribing errors  -Reduction in transcription errors |
| **Research** | Quality  People  Patient  Systems & Partnership | Patients first | Support the delivery of the academic strategy and develop a culture of research | -Trials operating  -Metrics  -Service feedback |
| **H&WB** | People | Support each other  Enjoy work | Review of Pharmacy ethos considering opportunity for Group alignment | Updated ethos launched and promoted |