

RISKS AND BENEFITS OF THE PROCEDURE

This is the best investigation to look for reflux in a child of this age. It is an important condition to diagnose if your child has had urinary infection or abnormality of their kidneys.

There is a small risk of introducing an infection with the catheter, therefore it is very important that your child is taking antibiotics beforehand. The amount of radiation used in the investigation is very low.

ON ARRIVAL

The examination will take place in the Radiology Department in Area D. When you enter the hospital, go to Level 2 and the Radiology Department is just beyond Costa Coffee.

Please report to the Radiology Reception desk where you will be directed to the waiting area.

PARKING

The nearest car park to the Radiology Department is car park 1 – Park and Pay using paybyphone. The machine also accepts card or cash. You will then need to make your way to Level 1 via the South entrance. Limited Disability parking spaces are available under the Nye Bevan building near the Emergency Department (ED).

Please allow plenty of time for car parking as space is limited.



The poster features the University of Leicester and Northampton General Hospital logos at the top. It contains two speech bubbles: a teal one saying 'Your experience matters' and a purple one saying 'Have your say...'. Below the bubbles, it asks 'How was our radiology department today?' and provides instructions to scan a QR code or visit the URL <http://ratenhs.uk/mOa9aE> to complete a survey. A QR code is shown on the right side of the poster.

Thank you, your feedback will be used to improve our service. Responses are anonymous.

OTHER INFORMATION

If you have any queries or need to cancel your appointment please call (01604) 545636.

Further information can be found at: www.northamptongeneral.nhs.uk and www.nhs.uk

Northampton General Hospital operates a smoke-free policy. This means that smoking or vaping is not allowed anywhere on the Trust site including buildings and car parks.

This information can be provided in other languages and format upon request including braille, audio cassette. Please contact Patient Advice & Liaison Service (PALS) on (01604) 545784 or email: ngh-tr.pals@nhs.net

IMPORTANT INFORMATION DURING THE COVID-19 PANDEMIC

We can all play a role in reducing the spread of coronavirus and keeping our hospitals safe. People infected with COVID-19 may have mild or no respiratory symptoms (asymptomatic) and can transmit the virus to others without being aware of it.

In line with guidance from the World Health Organisation and the UK Government we have introduced some new measures for staff and patient safety. We would ask you to please support us by:

- Not attending your appointment if you or a member of your household has any symptoms of COVID-19 (please do let us know so that we can re-arrange your appointment at the earliest opportunity).
- Bringing a face covering or mask to wear at all times when in the hospital buildings.
- Using the hand sanitiser or washing your hands whenever you enter and exit the hospital and the department your appointment is in.
- Following strict social distancing wherever possible and walking on the left side of the corridor.
- Only arriving at the scheduled time of your appointment.
- Not bringing any visitors with you unless there are special circumstances.

Kind Regards

Heidi Smoult, Chief Executive Officer

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